

QUALITY POLICY

The Managing Director of the laboratory declares its commitment to the development of measures to guarantee impartiality, competence, and the coherent operation of its services, as well as the laboratory compliance with the requirements of the standard UNE-EN ISO/IEC 17025, regulatory and legal, so that its competence as a laboratory is confirmed and recognized. It also ensures the responsibility of guaranteeing the confidentiality, through legally enforceable agreements, of all the information generated during its activities and of maintaining the integrity of the property of its clients.

Likewise, the Managing Director guarantees that all the objectives and documents related to its management system, as well as its policies and procedures, will be communicated and assumed by all the laboratory personnel. In addition, it guarantees the commitment to planning and implementing actions to address risks and opportunities at all levels of the organization, to improve the effectiveness of the management system, improving the results and avoiding the negative effects.

The Managing Direction is responsible for promoting measures to continuously improve the service provided to our clients, guarantee the continuous training of laboratory personnel, promote the acquisition of material and human resources necessary for the development of quality policies and implement, maintain and improve continuously the management system so that it is used as a useful and effective tool to meet customer requirements.

To achieve the highest quality will be the main objective of our tests, ensuring that they are carried out according to good professional practices, in accordance with the client's specifications and under rigorous quality control that guarantees their reliability and effectiveness. Adequate devices will be implemented for the effective detection and management of deviations, clearly informing their clients if they compromise the established requirements.

The Managing Direction undertakes to maintain the integrity of the management system, even when changes are made to it, to expand the scope of accreditation, to work on the development of new test methods to the extent that they are required by the customers and, ultimately, to provide a competent technical service and warranty.



FRANCISCO A. FERRER GONZÁLEZ
MANAGING DIRECTOR AT FITOSOIL